

FINANCIAL SERVICES

The following state and federal resources offer financial assistance for persons with traumatic brain injuries provided stipulated eligibility requirements are met. For more information see the [Financial Services Information](#) page.

Chambers & Ennis, PLLC

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Chambers & Ennis, PLLC is a law firm serving families with brain injury concerns. We provide estate planning legal services to preserve and protect the needs of that important family member, including Special Needs Trust planning.

“Thoughtful and informed estate planning will bring peace of mind to families who have a special needs family member due to brain injury; and we are here to serve.” David R. Chambers – Attorney at Law

Community Alternatives Program for Disabled Adults (CAP/DA)

North Carolina Division of Medical Assistance, CAP Unit
2501 Mail Service Center
Raleigh, NC 27699-2501

Phone: (919) 855 – 4360

www.ncdhhs.gov/dma/services/capda.htm

The Community Alternatives Program for Disabled Adults (CAP/DA) provides a package of services to allow adults (age 18 and older) who qualify for nursing facility care to remain in their private residences.

Crisis Assistance Ministry

500 A Spratt Street
Charlotte, NC 28206

Phone: (704) 371 – 3001

www.crisisassistance.org

Crisis Assistance Ministry serves the low-income citizens of Mecklenburg County who are facing financial emergencies and are struggling to meet life's basic needs.

Disability Hotline

North Carolina Department of Human Resources
2113 Cameron St.
Raleigh, NC 27599

Phone: (800) 772 – 1213
Toll Free: (800) 662 – 7030
www.ssa.gov

The Disability Hotline is a statewide toll-free telephone service that provides information and referrals to disabled individuals in North Carolina who have problems or need information about Social Security Disability and Supplemental Security Income.

First in Families of NC

3109 University Dr., Suite 100
Durham, NC 27707

Phone: (919) 251 – 8368
Email: info@fifnc.org
www.fifnc.org

First in Families – Mecklenburg County

4530 Park Rd., Suite 300
Charlotte, NC 28209

Phone: (704) 536 – 6661

The First In Families local Chapters offer support to families and individuals according to their self-defined needs. Examples of supports include computers, home furnishings or modifications, childcare or respite, or repairs to vehicles. Support can also be the connecting of an individual to vocational, social, and educational opportunities in the community; whatever it takes - for people to live and participate fully in their community.

Health Insurance Smart NC

North Carolina Department of Insurance
Dobbs Building
430 N. Salisbury St.
Raleigh, NC 27603-5926

Phone: (919) 807 – 6860
Toll Free: (877) 885 – 0231
www.ncdoi.com/smart

Provides education and assistance to people with questions or problems relating to health insurance claims, such as explanation of benefits, denial situations, and various grievances.

Lifeline/Linkup

Assists with monthly telecommunication bills.

Toll Free: (888) 757 – 6500
www.lifelinesupport.org

Love INC of Mecklenburg Co.

2304 The Plaza, Suite 300
Charlotte, NC 28205

Phone: (704) 536 – 5588
www.loveinc-charlotte.org

Love-INC seeks to supplement the work of health service organizations by helping meet the physical, financial, and spiritual needs of the poor in the Charlotte area.

Medicaid

North Carolina Department of Health and Human Services
Division of Medical Assistance
801 Ruggles Avenue
Raleigh, NC 27603

Toll Free: (800) 662 – 7030

Medicaid is a program that pays medical bills for eligible low-income people who can't afford the cost of health care. Disabled persons with limited income are eligible to apply.

Medicare

Toll Free: (800) 633-4227
www.medicare.gov

Information on Medicare coverage, tools to compare Medicare Advantage Plans, prescription drug plans, nursing homes, and home health care companies.

Self-Help

301 West Main Street
PO Box 3619
Durham, NC 27702

Toll Free: (800) 476 – 7428
www.self-help.org

Self-Help serves people all across the state improve their economic position. In addition to direct lending, Self-Help acts to advocate for economic development and change in the public and private sectors.

Shell York, Financial Advisor

Morgan Stanley
3150 North Elm Street, Suite 201
Greensboro, NC 27408

Phone: (336) 545 – 7012

Provides assistance with retirement planning, asset allocation, and comprehensive financial planning.

Social Security Administration

SSA
4701 Old Wake Forest Road
Raleigh, NC 27609

Toll Free: (800) 772 – 1213
www.ssa.gov

This is a federal program run by Social Security that pays monthly checks to income eligible people with disabilities.

Social Security Disability Insurance

Toll Free: (800) 772 – 1213
www.socialsecurity.gov/disability/

Social Security Disability Insurance (SSDI) is an insurance program sponsored by the U.S. government under Title 11 of the Social Security Act. It is a monthly cash benefit for a disabled worker and/or family.