LOCAL MANAGEMENT ENTITIES

Presently there are 7 local offices which are commonly referred to as Local Management Entities/Managed Care Organizations (LME/MCOs). These local offices offer both Medicaid and State funded services. They manage the providers that deliver services in the community.

CENTRAL REGION

Alliance Health (Cumberland, Durham, Johnston, Wake)

Alliance Corporate Office
4600 Emperor Boulevard
Durham, NC 27703

Phone: (919)651-8401
Provider HelpDesk : 919-651-8500
www.alliancbhc.org

Cumberland
Alliance Behavioral Healthcare: Fayetteville Office
711 Executive Place
Fayetteville, NC 28305

Phone: (919) 651 – 8401
24 Hr Access & Information Line: (800) 510 – 9132

Durham
Alliance Behavioral Healthcare: Durham Office
414 East Main Street
Durham, NC 27701

Phone: (919) 651 – 8401
24 Hr Access & Information Line: (800) 510 – 9132

Johnston
Alliance Behavioral Healthcare: Smithfield Office
521 N. Brightleaf Blvd.
Smithfield, NC 27577-0411

Phone: (919) 651 – 8401
24 Hr Access & Information Line: (800) 510 – 9132

Wake
Alliance Behavioral Healthcare: Raleigh Office
5000 Falls of Neuse Road
Raleigh, NC 27609

Phone: (919) 651 – 8401
24 Hr Access & Information Line: (800) 510 – 9132


Cardinal Corporate Office
4855 Milestone Avenue
Kannapolis, NC 28081

Phone: (704) 939-7700
www.cardinalinnovations.org

Prosperity Place (Network & Finance)
10150 Mallard Creed Road, Suite 400
Charlotte, NC 28262

Phone: (980) 938-4100
Alamance, Caswell
Alamance-Caswell Community Office
2929 Crouse Lane, Suite B
Burlington, NC 27215
Phone: (336) 513 – 4222
24 Hour Crisis Line: (800) 939-5911

Cabarrus, Davidson, Rowan, Stanly, Union
Piedmont Community Office
4855 Milestone Avenue
Kannapolis, NC 28081
Phone: (704) 939-7590
24 Hour Crisis Line: (800) 939-5911

Chatham, Orange, Person
OPC Community Office
201 Sage Road, Suite 300
Chapel Hill, NC 27514
Phone: (919) 913 – 4000
24 Hour Crisis Line: (800) 939-5911

Forsyth, Davie, Stokes, Rockingham
Triad Community Office
4045 University Parkway
Winston-Salem, NC 27106
Phone: (336) 714-9100
24 Hour Crisis Line: (800) 939-5911

Franklin, Granville, Halifax, Vance, Warren
Five County Community Office
134 South Garnett Street
Henderson, NC 27536
Phone: (252) 431-1330
24 Hour Crisis Line: (800) 939-5911

Mecklenburg
Mecklenburg Community Operations Center
1100 S. Tryon Street
Charlotte, NC 28203
Phone: (980) 938-4200
24 Hour Crisis Line: (800) 939-5911

Sandhills Center for MH, SA, & I/DD Care (Anson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond)
Corporate Headquarters
1120 Seven Lakes Drive
West End, NC 27376
(800) 256-2452
www.sandhillscenter.org

Anson, Guilford, Harnett, Hoke, Lee, Montgomery
Moore, Randolph, Richmond
Sandhills Center for MH/SA, & I/DD Care
1120 Seven Lakes Drive
P.O. Drawer 9
West End, NC 27376
Phone: (910) 673-9111
24 Hour Crisis Line: (800) 256-2452
EASTERN REGION

**Eastpointe (Bladen, Columbus, Duplin, Edgecombe, Greene, Lenoir, Nash, Robeson, Sampson, Scotland, Wayne, Wilson)**

Bladen, Columbus, Duplin
*Eastpointe Corporate Office*
514 East Main Street
PO Box 369
Beulaville, NC 28518

**Phone:** (800) 913-6109  
24-hour Crisis Number: (800) 913-6109

**www.eastpointe.net**

Edgecombe, Greene, Nash, Wilson
*Eastpointe Rocky Mount*
500 Nash Medical Arts Mall
Rocky Mount, NC 27804

**Phone:** (800) 913-6109  
24-hour Crisis Number: (800) 913-6109

Lenoir, Sampson, Wayne
*Eastpointe Kinston*
2901 North Heritage St., Suite A
Kinston, NC 28501

**Phone:** (800) 913-6109  
24-hour Crisis Number: (800) 913-6109

Robeson, Scotland
*Eastpointe Lumberton*
450 Country Club Road
Lumberton, NC 28360

**Phone:** (800) 913-6109  
24 Hour Crisis Number: (800) 913-6109

**Trillium Health Resources (Beaufort, Bertie, Brunswick, Camden, Carteret, Chowan, Craven, Currituck, Date, Gates, Hertford, Hyde, Jones, Martin, New Hanover, Northampton, Onslow, Pamlico, Pender, Perquimans, Pitt, Tyrrell, Washington)**

**Trillium Regional Offices**

Central Regional Office
1708 E. Arlington Boulevard
Greenville, NC 27858-5872

**Phone:** (866) 998-2597  
24 Hour Crisis Line: (877) 685-2415

www.trilliumhealthresources.org

Northern Regional Office
144 Community College Rd.
Ahoskie, NC 27910-9320

**Phone:** (866) 998-2597  
24 Hour Crisis Line: (877) 685-2415

Southern Regional Office
3809 Shipyard Blvd.
Wilmington, NC 28403-6150

**Phone:** (866) 998-2597  
24 Hour Crisis Line: (877) 685-2415
WESTERN REGION

Partners Behavioral Health Management (Burke, Catawba, Cleveland, Gaston, Iredell, Lincoln, Surry, Yadkin)

Burke
Partners Behavioral Health: Hickory
1985 Tate Blvd. SE Suite 529
Hickory, NC 28602

Catawba, Cleveland, Gaston, Lincoln
Partners Behavioral Health: Corporate Office
901 South New Hope Road
Gastonia, NC 28054

Iredell, Surry, Yadkin
Partners Behavioral Health: Elkin
200 Elkin Business Park Drive
Elkin, NC 28621

Phone: (877) 864-1454
24-hour Crisis Number: (888) 235-4673
www.partnershbhm.org


Alexander, Caldwell, McDowell
Vaya Health: Central Region
825 Wilkesboro Boulevard NE
Lenoir, NC 28645

Alleghany, Ashe, Avery, Watauga, Wilkes
Vaya Health: Northern Region
895 State Farm Road, Suite 507
Boone, NC 28607

Buncombe, Henderson, Madison, Mitchell, Polk
Rutherford, Transylvania, Yancey
Vaya Health: Administrative Headquarters
200 Ridgefield Court, Suite 206
Asheville, NC 28806

Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain
Vaya Health: Western Region
44 Bonnie Lane
Sylva, NC 28779

Phone: (828) 759-2160
24-hour Crisis Number: (800) 849-6127
www.vayahealth.com

Phone: (828) 265-5315
24-hour Crisis Number: (800) 849-6127

Phone: (828) 225-2785
24-hour Crisis Number: (800) 849-6127

Phone: (828) 586-5501
24-hour Crisis Number: (800) 849-6127