

LOCAL MANAGEMENT ENTITIES

Presently there are 7 local offices which are commonly referred to as Local Management Entities/Managed Care Organizations (LME/MCOs). These local offices offer both Medicaid and State funded services. They manage the providers that deliver services in the community.

CENTRAL REGION

Alliance Health (Cumberland, Durham, Johnston, Wake)

Alliance Corporate Office
4600 Emperor Boulevard
Durham, NC 27703

Phone: (919)651-8401
Provider HelpDesk : 919-651-8500
www.alliancbhc.org

Cumberland

Alliance Behavioral Healthcare: Fayetteville Office
711 Executive Place
Fayetteville, NC 28305

Phone: (919) 651 – 8401
24 Hr Access & Information Line: (800) 510 – 9132

Durham

Alliance Behavioral Healthcare: Durham Office
414 East Main Street
Durham, NC 27701

Phone: (919) 651 – 8401
24 Hr Access & Information Line: (800) 510 – 9132

Johnston

Alliance Behavioral Healthcare: Smithfield Office
521 N. Brightleaf Blvd.
Smithfield, NC 27577-0411

Phone: (919) 651 – 8401
24 Hr Access & Information Line: (800) 510 – 9132

Wake

Alliance Behavioral Healthcare: Raleigh Office
5000 Falls of Neuse Road
Raleigh, NC 27609

Phone: (919) 651 – 8401
24 Hr Access & Information Line: (800) 510 – 9132

Cardinal Innovations Healthcare Solutions (Alamance, Cabarrus, Caswell, Chatham, Davidson, Davie, Forsyth, Franklin, Granville, Halifax, Mecklenburg, Orange, Rockingham, Person, Rowan, Stanly, Stokes, Union, Vance, Warren)

Cardinal Corporate Office
4855 Milestone Avenue
Kannapolis, NC 28081

Phone: (704) 939-7700
www.cardinalinnovations.org

Prosperity Place (Network & Finance)
10150 Mallard Creed Road, Suite 400
Charlotte, NC 28262

Phone: (980) 938-4100

Alamance, Caswell
Alamance-Caswell Community Office
2929 Crouse Lane, Suite B
Burlington, NC 27215

Phone: (336) 513 – 4222
24 Hour Crisis Line: (800) 939-5911

Cabarrus, Davidson, Rowan, Stanly, Union
Piedmont Community Office
4855 Milestone Avenue
Kannapolis, NC 28081

Phone: (704) 939-7590
24 Hour Crisis Line: (800) 939-5911

Chatham, Orange, Person
OPC Community Office
201 Sage Road, Suite 300
Chapel Hill, NC 27514

Phone: (919) 913 – 4000
24 Hour Crisis Line: (800) 939-5911

Forsyth, Davie, Stokes, Rockingham
Triad Community Office
4045 University Parkway
Winston-Salem, NC 27106

Phone: (336) 714-9100
24 Hour Crisis Line: (800) 939-5911

Franklin, Granville, Halifax, Vance, Warren
Five County Community Office
134 South Garnett Street
Henderson, NC 27536

Phone: (252) 431-1330
24 Hour Crisis Line: (800) 939-5911

Mecklenburg
Mecklenburg Community Operations Center
1100 S. Tryon Street
Charlotte, NC 28203

Phone: (980) 938-4200
24 Hour Crisis Line: (800) 939-5911

Sandhills Center for MH, SA, & I/DD Care (Anson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond)

Corporate Headquarters
1120 Seven Lakes Drive
West End, NC 27376

(800) 256-2452
www.sandhillscenter.org

**Anson, Guilford, Harnett, Hoke, Lee, Montgomery
Moore, Randolph, Richmond**
Sandhills Center for MH/SA, & I/DD Care
1120 Seven Lakes Drive
P.O. Drawer 9
West End, NC 27376

Phone: (910) 673-9111
24 Hour Crisis Line: (800) 256-2452

EASTERN REGION

Eastpointe (Bladen, Columbus, Duplin, Edgecombe, Greene, Lenoir, Nash, Robeson, Sampson, Scotland, Wayne, Wilson)

Bladen, Columbus, Duplin

Eastpointe Corporate Office
514 East Main Street
PO Box 369
Beulaville, NC 28518

Phone: (800) 913-6109
24-hour Crisis Number: (800) 913-6109
www.eastpointe.net

Edgecombe, Greene, Nash, Wilson

Eastpointe Rocky Mount
500 Nash Medical Arts Mall
Rocky Mount, NC 27804

Phone: (800) 913-6109
24-hour Crisis Number: (800) 913-6109

Lenoir, Sampson, Wayne

Eastpointe Kinston
2901 North Heritage St., Suite A
Kinston, NC 28501

Phone: (800) 913-6109
24-hour Crisis Number: (800) 913-6109

Robeson, Scotland

Eastpointe Lumberton
450 Country Club Road
Lumberton, NC 28360

Phone: (800) 913-6109
24 Hour Crisis Number: (800) 913-6109

Trillium Health Resources (Beaufort, Bertie, Brunswick, Camden, Carteret, Chowan, Craven, Currituck, Date, Gates, Hertford, Hyde, Jones, Martin, New Hanover, Northampton, Onslow, Pamlico, Pender, Perquimans, Pitt, Tyrrell, Washington)

Trillium Regional Offices

Central Regional Office
1708 E. Arlington Boulevard
Greenville, NC 27858-5872

Phone: (866) 998-2597
24 Hour Crisis Line: (877) 685-2415
www.trilliumhealthresources.org

Northern Regional Office
144 Community College Rd.
Ahoskie, NC 27910-9320

Phone: (866) 998-2597
24 Hour Crisis Line: (877) 685-2415

Southern Regional Office
3809 Shipyard Blvd.
Wilmington, NC 28403-6150

Phone: (866) 998-2597
24 Hour Crisis Line: (877) 685-2415

WESTERN REGION

Partners Behavioral Health Management (Burke, Catawba, Cleveland, Gaston, Iredell, Lincoln, Surry, Yadkin)

Burke

Partners Behavioral Health: Hickory
1985 Tate Blvd. SE Suite 529
Hickory, NC 28602

Phone: (877) 864-1454

24-hour Crisis Number: (888) 235-4673
www.partnershbhm.org

Catawba, Cleveland, Gaston, Lincoln

Partners Behavioral Health: Corporate Office

Phone: (877) 864-1454

24-hour Crisis Number: (888) 235-4673

901 South New Hope Road
Gastonia, NC 28054

Iredell, Surry, Yadkin

Partners Behavioral Health: Elkin
200 Elkin Business Park Drive
Elkin, NC 28621

Phone: (877) 868-1454

24-hour Crisis Number: (888) 235-4673

Vaya Health (Alexander, Alleghany, Ashe, Avery, Buncombe, Caldwell, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Watauga, Wilkes, Yancey)

Alexander, Caldwell, McDowell

Vaya Health: Central Region
825 Wilkesboro Boulevard NE
Lenoir, NC 28645

Phone: (828) 759-2160

24-hour Crisis Number: (800) 849-6127
www.vayahealth.com

Alleghany, Ashe, Avery, Watauga, Wilkes

Vaya Health: Northern Region
895 State Farm Road, Suite 507
Boone, NC 28607

Phone: (828) 265-5315

24-hour Crisis Number: (800) 849-6127

Buncombe, Henderson, Madison, Mitchell, Polk Rutherford, Transylvania, Yancey

Vaya Health: Administrative Headquarters
200 Ridgefield Court, Suite 206
Asheville, NC 28806

Phone: (828) 225-2785

24-hour Crisis Number: (800) 849-6127

Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain

Vaya Health: Western Region
44 Bonnie Lane
Sylva, NC 28779

Phone: (828) 586-5501

24-hour Crisis Number: (800) 849-6127