

## LOCAL MANAGEMENT ENTITIES

Presently there are 7 local offices which are commonly referred to as Local Management Entities/Managed Care Organizations (LME/MCOs). These local offices offer both Medicaid and State funded services. They manage the providers that deliver services in the community.

## CENTRAL REGION

### **Alliance Health (Cumberland, Durham, Johnston, Wake)**

Alliance Corporate Office  
4600 Emperor Boulevard  
Durham, NC 27703

**Phone: (919)651-8401**  
Provider HelpDesk : 919-651-8500  
[www.alliancbhc.org](http://www.alliancbhc.org)

#### **Cumberland**

*Alliance Behavioral Healthcare: Fayetteville Office*  
711 Executive Place  
Fayetteville, NC 28305

**Phone: (919) 651 – 8401**  
24 Hr Access & Information Line: (800) 510 – 9132

#### **Durham**

*Alliance Behavioral Healthcare: Durham Office*  
414 East Main Street  
Durham, NC 27701

**Phone: (919) 651 – 8401**  
24 Hr Access & Information Line: (800) 510 – 9132

#### **Johnston**

*Alliance Behavioral Healthcare: Smithfield Office*  
521 N. Brightleaf Blvd.  
Smithfield, NC 27577-0411

**Phone: (919) 651 – 8401**  
24 Hr Access & Information Line: (800) 510 – 9132

#### **Wake**

*Alliance Behavioral Healthcare: Raleigh Office*  
5000 Falls of Neuse Road  
Raleigh, NC 27609

**Phone: (919) 651 – 8401**  
24 Hr Access & Information Line: (800) 510 – 9132

### **Cardinal Innovations Healthcare Solutions (Alamance, Cabarrus, Caswell, Chatham, Davidson, Davie, Forsyth, Franklin, Granville, Halifax, Mecklenburg, Orange, Rockingham, Person, Rowan, Stanly, Stokes, Union, Vance, Warren)**

Cardinal Corporate Office  
4855 Milestone Avenue  
Kannapolis, NC 28081

**Phone: (704) 939-7700**  
[www.cardinalinnovations.org](http://www.cardinalinnovations.org)

Prosperity Place (Network & Finance)  
10150 Mallard Creed Road, Suite 400  
Charlotte, NC 28262

**Phone: (980) 938-4100**

**Alamance, Caswell**

*Alamance-Caswell Community Office*  
2929 Crouse Lane, Suite B  
Burlington, NC 27215

**Phone: (336) 513 – 4222**

24 Hour Crisis Line: (800) 939-5911

**Cabarrus, Davidson, Rowan, Stanly, Union**

Piedmont Community Office  
4855 Milestone Avenue  
Kannapolis, NC 28081

**Phone: (704) 939-7590**

24 Hour Crisis Line: (800) 939-5911

**Chatham, Orange, Person**

*OPC Community Office*  
201 Sage Road, Suite 300  
Chapel Hill, NC 27514

**Phone: (919) 913 – 4000**

24 Hour Crisis Line: (800) 939-5911

**Forsyth, Davie, Stokes, Rockingham**

Triad Community Office  
4045 University Parkway  
Winston-Salem, NC 27106

**Phone: (336) 714-9100**

24 Hour Crisis Line: (800) 939-5911

**Franklin, Granville, Halifax, Vance, Warren**

*Five County Community Office*  
134 South Garnett Street  
Henderson, NC 27536

**Phone: (252) 431-1330**

24 Hour Crisis Line: (800) 939-5911

**Mecklenburg**

*Mecklenburg Community Operations Center*  
1100 S. Tryon Street  
Charlotte, NC 28203

**Phone: (980) 938-4200**

24 Hour Crisis Line: (800) 939-5911

**Sandhills Center for MH, SA, & I/DD Care (Anson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond)**

Corporate Headquarters  
1120 Seven Lakes Drive  
West End, NC 27376

(800) 256-2452

[www.sandhillscenter.org](http://www.sandhillscenter.org)

**Anson, Guilford, Harnett, Hoke, Lee, Montgomery**

**Moore, Randolph, Richmond**  
*Sandhills Center for MH/SA, & I/DD Care*  
1120 Seven Lakes Drive  
P.O. Drawer 9  
West End, NC 27376

**Phone: (910) 673-9111**

24 Hour Crisis Line: (800) 256-2452

## **EASTERN REGION**

### ***Eastpointe (Bladen, Columbus, Duplin, Edgecombe, Greene, Lenoir, Nash, Robeson, Sampson, Scotland, Wayne, Wilson)***

**Bladen, Columbus, Duplin**  
*Eastpointe Corporate Office*  
514 East Main Street  
PO Box 369  
Beulaville, NC 28518

**Phone: (800) 913-6109**  
24-hour Crisis Number: (800) 913-6109  
[www.eastpointe.net](http://www.eastpointe.net)

**Edgecombe, Greene, Nash, Wilson**  
*Eastpointe Rocky Mount*  
500 Nash Medical Arts Mall  
Rocky Mount, NC 27804

**Phone: (800) 913-6109**  
24-hour Crisis Number: (800) 913-6109

**Lenoir, Sampson, Wayne**  
*Eastpointe Kinston*  
2901 North Heritage St., Suite A  
Kinston, NC 28501

**Phone: (800) 913-6109**  
24-hour Crisis Number: (800) 913-6109

**Robeson, Scotland**  
*Eastpointe Lumberton*  
450 Country Club Road  
Lumberton, NC 28360

**Phone: (800) 913-6109**  
24 Hour Crisis Number: (800) 913-6109

### ***Trillium Health Resources (Beaufort, Bertie, Brunswick, Camden, Carteret, Chowan, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, New Hanover, Northampton, Onslow, Pamlico, Pender, Perquimans, Pitt, Tyrrell, Washington)***

#### ***Trillium Regional Offices***

*Central Regional Office*  
1708 E. Arlington Boulevard  
Greenville, NC 27858-5872

*Phone: (866) 998-2597*  
24 Hour Crisis Line: (877) 685-2415  
[www.trilliumhealthresources.org](http://www.trilliumhealthresources.org)

*Northern Regional Office*  
144 Community College Rd.  
Ahoskie, NC 27910-9320

*Phone: (866) 998-2597*  
24 Hour Crisis Line: (877) 685-2415

*Southern Regional Office*  
3809 Shipyard Blvd.  
Wilmington, NC 28403-6150

*Phone: (866) 998-2597*  
24 Hour Crisis Line: (877) 685-2415

## WESTERN REGION

### **Partners Behavioral Health Management (Burke, Catawba, Cleveland, Gaston, Iredell, Lincoln, Surry, Yadkin)**

#### **Burke**

*Partners Behavioral Health: Hickory*  
1985 Tate Blvd. SE Suite 529  
Hickory, NC 28602

**Phone: (877) 864-1454**  
24-hour Crisis Number: (888) 235-4673  
[www.partnershbhm.org](http://www.partnershbhm.org)

#### **Catawba, Cleveland, Gaston, Lincoln**

*Partners Behavioral Health: Corporate Office*

901 South New Hope Road  
Gastonia, NC 28054

**Phone: (877) 864-1454**  
24-hour Crisis Number: (888) 235-4673

#### **Iredell, Surry, Yadkin**

*Partners Behavioral Health: Elkin*  
200 Elkin Business Park Drive  
Elkin, NC 28621

**Phone: (877) 864-1454**  
24-hour Crisis Number: (888) 235-4673

### **Vaya Health (Alexander, Alleghany, Ashe, Avery, Buncombe, Caldwell, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Watauga, Wilkes, Yancey)**

#### **Alexander, Caldwell, McDowell**

*Vaya Health: Central Region*  
825 Wilkesboro Boulevard NE  
Lenoir, NC 28645

**Phone: (828) 759-2160**  
24-hour Crisis Number: (800) 849-6127  
[www.vayahealth.com](http://www.vayahealth.com)

#### **Alleghany, Ashe, Avery, Watauga, Wilkes**

*Vaya Health: Northern Region*  
895 State Farm Road, Suite 507  
Boone, NC 28607

**Phone: (828) 265-5315**  
24-hour Crisis Number: (800) 849-6127

#### **Buncombe, Henderson, Madison, Mitchell, Polk Rutherford, Transylvania, Yancey**

*Vaya Health: Administrative Headquarters*  
200 Ridgefield Court, Suite 206  
Asheville, NC 28806

**Phone: (828) 225-2785**  
24-hour Crisis Number: (800) 849-6127

#### **Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain**

*Vaya Health: Western Region*  
44 Bonnie Lane  
Sylva, NC 28779

**Phone: (828) 586-5501**  
24-hour Crisis Number: (800) 849-6127